



# WATER AND SEWERAGE YOUR BILL

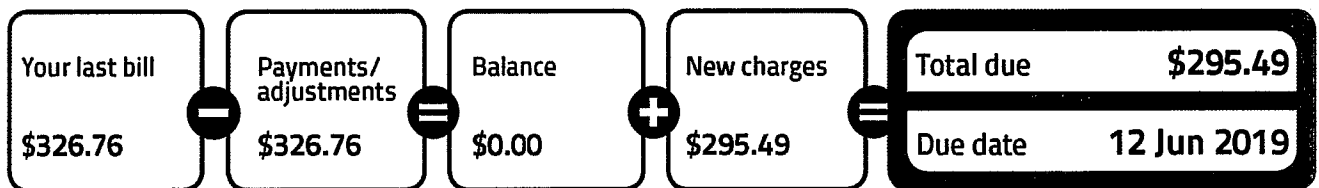
**1300 086 489**  
Emergencies and faults Account enquiries 24 Hours, 7 days  
7am-6pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number	99833780
Payment reference	0998 3378 02
Property	Grand Palais Boolarong Resort, Unit 27/188-192 Alexandra Pde, ALEXANDRA HEADLAND, QLD

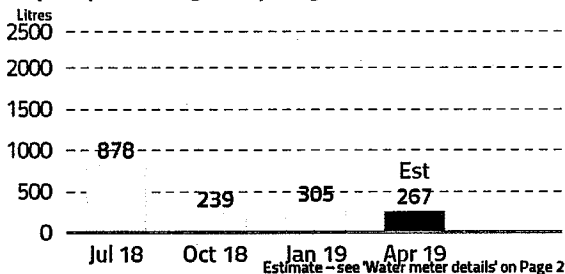
Bill number	7118890941
Billing period	16 Jan 2019 to 15 Apr 2019
Issue date	13 May 2019
Approximate date of next meter reading	12 Jul 2019

## Your account activity

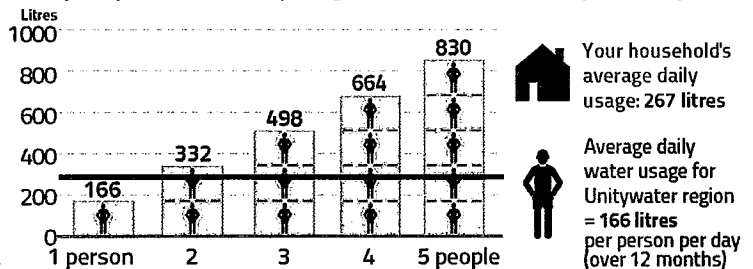


11% interest per annum, compounding daily, will apply to any amount not paid by the due date

### Compare your average daily usage over time



### Compare your current daily usage with others in the Unitywater region



## Adding to the bigger picture

At Unitywater, we're delivering more than just your day-to-day water and sewerage services. We're focussed on the bigger picture. That's why we're investing in infrastructure and supporting community and environmental activities that enhance and protect our Sunshine Coast region.

## Easy ways to pay For other payment options - see over

**BPAY**  
Biller Code: 130393  
Ref: 0998 3378 02  
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.  
Find out more at [bpay.com.au](http://bpay.com.au)  
© Registered to BPAY Pty Ltd ABN 69 079 137 518

**DIRECT DEBIT**  
Direct Debit  
Login to My Account at [unitywater.com](http://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

**SmoothPay**  
Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.  
Find out more at [unitywater.com/smoothpay](http://unitywater.com/smoothpay)

# Your account details

**1300 086 489**  
Account enquiries

7am-6pm Mon-Fri

## Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
S98A03657	15 Jan 19	1474	15 Apr 19	1487	13	90	144.4 Est
N507961	15 Jan 19	713	15 Apr 19	724	11	90	122.2 Est
Total water usage					24	90	266.7
Total sewerage usage (waste and greywater) = 90% of water usage					21.60	90	240.0

Est: Water usage has been estimated based on previous actual water meter readings. For details on why your water meter was not read, please refer to your Water Meter Reading Notice or call Unitywater.

## Activity since last bill

Last bill	\$326.76
Payments / adjustments	
13 Mar 2019 CBA BPOINT BPOINT 12/03/2019	-\$326.76
<b>Account balance</b>	<b>\$0.00</b> ①

## Water and Sewerage Charges

Lot 27 Plan SP110477 Installation ID 1323600

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	16 Jan 19 to 15 Apr 19	0.2667	90	\$2.785	\$66.84

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	16 Jan 19 to 15 Apr 19	0.2667	90	\$0.667	\$16.01
Sewerage up to 740 L/day	16 Jan 19 to 15 Apr 19	0.2400	90	\$0.667	\$14.41
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	16 Jan 19 to 15 Apr 19	1	90	\$0.703	\$63.28
Sewerage Access	16 Jan 19 to 15 Apr 19	1	90	\$1.499	\$134.95
Water subtotal					\$146.13
Sewerage subtotal					\$149.36

<b>New water and sewerage charges</b>	<b>\$295.49</b> ②
<b>Total Due = ① + ②</b>	<b>\$295.49</b>

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](http://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](http://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](http://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 11% per annum, compounding daily, will apply to any amount not paid by the due date.

### Interpreter service 13 14 50

当地需要口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50.  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesitas un intérprete llame al 13 14 50.

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](http://unitywater.com/privacy)

### International calls

+61 7 5431 8333

[unitywater.com](http://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489



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## More payment options



Credit card by phone or online  
To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](http://unitywater.com). A credit card surcharge may apply.  
Ref: 0998 3378 02 Maximum \$10,000



In person, by phone or online  
Billpay Code: 4028  
Ref: 0998 3378 02  
Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](http://postbillpay.com.au)



Cheques by mail  
Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



\*4028 0998337802 00029549

Account number	99833780
Payment reference	0998 3378 02
Total due	\$295.49
Due date	12 Jun 2019